



Sportsbook Rules

When placing a bet, each player agrees to these Sports-Book Rules and to the [General Terms and Conditions](#) of Interwetten España Plc ("**Interwetten**").

Kindly note that these rules, and any other terms and conditions which apply, may change from time to time and that, although Interwetten will inform the player of any significant modifications and will request the player's express acceptance in order to keep using the website and the services offered by Interwetten, the player undertakes to regularly check these rules and the General Terms and Conditions for any changes or updates made thereto.

Additional terms and conditions may apply to promotions and special offers. Please read them carefully before accepting any promotional offers. A link to the individual terms and conditions for each promotional offer may be found on the respective promotion screen, for which your express an independent consent will be requested.

Each sports-bet has two parties: On one hand, the bookmaker (Interwetten Ediva Plc, The Centre, North Shore, Ground Level, Tigne' Point

,
Sliema

TPO 0001, Malta), who accepts bets on sports events in accordance with its licence for Fixed Odds Sports-Betting, and, on the other hand, the player.

Interwetten Espana Plc., Interwetten Gaming Ltd and Sportsbook Software GmbH are subject to a prohibition of participation related to: shareholders, partners or significant holders (5%), as well as the executives and employees directly involved in the development of the games, their wives or persons with whom they live, ascendants and descendants up to the first degree are prohibited from participating in Interwetten gaming offers, promotions, special offers or bonuses. The same prohibition applies for excluded participants, direct participants in the events on which the wagers are made (coach, football players, etc.); executives of any sportive entity that is involved in the gaming activity; minors and those banned to legally bind themselves; referees and equivalent persons involved in the events on which the wagers can be made; NGC members involved in the inspection of gaming, their wives or persons with whom they live, ascendants and descendants up to the first degree; and any other person that can be included in this list by any future applicable regulation/legislation.

Upon placing his bet, the player confirms that he does not have any knowledge of the result of the respective sports event.

Upon placing his bet/participating in a game, the player confirms that he has reached the age of 18 and is not a minor. Interwetten does not accept any players under the age of 18.



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Interwetten reserves the right to verify any player's statement of age and to exclude players/ from its services, if there are solid indicators that the player is below the minimum age required. Any player who is identified as underage, shall have all his winnings retained and managed according to the applicable regulations and his Interwetten account shall be blocked immediately.

The player must not place bets as part of a syndicate or as individual player, who has registered several times or set up figures accounts trying to get around limits as set forth in these Sports-Book Rules – in his own name or in the name of a third person, by communicating with one or several persons or by placing combination bets, by using front men, by acting as front man for any third party, betting on another person's account – or when acting in collusion by using impermissible software tools.

Finally, the player acknowledges that sports-betting amounts to gaming, that the risk of losing money is implicit and that his involvement is entirely voluntary. On the other hand, there is no right to participation on the side of the player and he accepts that the bookmaker is entitled to restrict, limit or block the access of certain players where, after conducting the relevant checks, it concludes that the player has not complied with the provisions of these conditions, those of the General Terms and Conditions or that he has acted or intends to act in an illegal, fraudulent or irregular manner.

In these cases, the relevant reasons for the closure of the account will be communicated in due time and form in accordance with the applicable regulations and the provisions of the General Terms and Conditions, yet to the maximum extent permitted by the applicable regulations, Interwetten shall not be liable in any way for any loss or damages that may result from any such action other than as a result of gross negligence. Please visit

Interwetten's

[General Terms and Conditions](#)

and the

[Responsible Gaming](#)

Site for additional information.

1. Placing a bet

1.1 Before placing a bet, each player is obliged to read and acknowledge not only the

[General Terms and Conditions](#)

, the

[Privacy Policy](#)

, and

[Responsible Gaming](#)

Policy but also these Sports-Book rules, including the provisions regarding minimum stakes, maximum pay-outs as well as maximum stakes.



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1.2 The bookmaker will accept a bet duly placed by the player by mouse-click, subject to these rules and the General Terms and Conditions, at the registered address of the company, provided that his Interwetten account holds sufficient credit. Any correspondence issued by the bookmaker at a later point in time, (e.g. notices, account information, etc.) will not have any effect whatsoever on the previous conclusion of the contract and its legal effect.

Any bet accepted in such manner may not be changed or cancelled by the player at a later point in time. In accordance with the applicable regulations and following the procedure included in the General Terms and Conditions of Interwetten, the bookmaker may cancel any bets for good reasons (e.g. in case of evident mistakes in the odds offered, if the event does not take place, or if the player is in violation of the applicable regulations, these rules or the general terms and conditions as applicable from time to time) and will refund the stake accordingly. Similarly, after the event has started, or even once the event is finished, Interwetten may cancel bets provided that the player is in violation of the applicable regulations, these rules or the general terms and conditions as applicable from time to time, or, in particular, if, after the relevant internal investigations have been conducted, Interwetten obtains solid indicators of manipulation/rigging, of acting in collusion or forming a syndicate of players, keeping duplicate gaming accounts or using front men in order to place bets. The above also extends to any other type of fraudulent, irregular or dishonest behaviour, such as, but not limited to, placing bets using automated systems, processes or tools that distort the genuinely random nature of the corresponding bets and gaming services; using two or more gaming accounts; placing bets once the event in question has already occurred or in knowledge of the result of the bet in advance; placing bets with bad faith and in an abuse of rights (including, for example, taking profit of evident errors in the odds offered); or, in general, undertaking any action with the clear objective of fundamentally altering the probabilities of a bet.

Any player involved in any form of suspected fraudulent activity will be reported to the appropriate authorities, including the National Gaming Commission.

If changes are made to the odds while a bet is being placed (usually 5 to 10 seconds), the bet will be automatically accepted in case of an increase. If the odds are lowered, the bet will not be accepted. Instead the user has the chance to update the betting slip and confirm it once again.

1.3 Only the records kept by the bookmaker shall be relevant concerning the content of all bets. A statement of account may only be modified in order to remedy an evident error and/or an evident typographical error and/or an error in calculation. Only the amount registered and/or the amount confirmed by the bookmaker will be regarded as the stake.

Interwetten will issue and facilitate a receipt to any player placing a bet containing at



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least: identification of the bet, amount bet, event to which the bet refers to and the fact on which the bet is made, if applicable it will also contain the type of bet, coefficient, or forecast and a reference number so that the bet can be identified on an exclusive and unique manner at any time.

1.4 The bookmaker's promotions, special offers and bonuses are only valid for the respective period specified. Where promotions, special offers and bonuses are specifically addressed to an individual or to specific account, offers are only valid with respect to those individuals or accounts so specified.

Interwetten reserves the right to discontinue or cancel any promotion, special offer or bonus at any time, but will provide the player provide with accurate information about the current promotion, special offer or bonus offers at all times.

All rules and principles of the Interwetten Sportsbook apply equally to the Cash-Out function. To the extent permitted by the applicable regulations, Interwetten cannot guarantee that the Cash-Out feature is available at all times. Due to, for example, technical issues, evident human error, solid indicators of fraud or other circumstances beyond Interwetten's control, Cash-Out might not be offered for a particular event or betting market, even if the feature had been advertised before-hand. According to the mentioned circumstances, Interwetten reserves the right to withdraw or suspend Cash-Out offers without prior notice.

Unless Cash-Out is available and exercised by Interwetten upon request, the player's bet stands as originally placed.

If bets have been cashed out with incorrect amounts due to technical reasons, an evident error in the underlying odds, or for any other reason, to the extent permitted by the applicable regulations, Interwetten reserves the right to suspend the Cash-Out option and reverse any transactions made. In these cases, the player's bet stands as originally placed. The same rule applies if, after the relevant internal investigations have been conducted, there is sufficient reason to determine that the Cash-Out is requested after the outcome of an event is known by the player.

By virtue of the above, Interwetten reserves the right to accept or decline the Cash-Out option on an individual basis. Cash-Out is not available on free bets and bets on bonus money.

If the player has any questions regarding these Sports-book Rules or the General Terms and Conditions, Interwetten is entirely at the player's disposal to clarify any questions on the following e-mail:

asistencia@interwetten.es



2. Special Rules

If a sports event is not held as posted on the internet (e.g. if the venue or the opponent changes), the bet will be void and all stakes will be refunded. However, bets will not be void if the home team waives its right to play in its own stadium or arena and chooses to play a match on another team's ground, if the home team's arena/stadium is temporarily closed or if the match is held at a neutral site.

If bets are placed after the start of an event or if the stake is not paid before the start of an event, the bet will be void, rated at odds of 1.00 and the stake will be refunded. In live (running) bets, each bet placed (= received) after the event on which the bet was placed occurs, will be void, rated at odds of 1.00 and the stake will be refunded.

The winner of a sports event is determined by decision of the jury at 24:00 midnight on the day of the event (local time at the venue of the event). This also applies to long-term bets. Any change in the results arising after that time for any reasons whatsoever will have no effect on the winnings.

In soccer (European football), ice hockey and handball the results after the scheduled duration of the game are relevant. Any extra-time, penalty shootout, etc. will have no impact on the winnings, with the exception of special bets offered, which are marked accordingly, if any.

If a game/match is abandoned, special bets on scores that have already taken place, such as "first team to score " or "match-half betting" will be settled on the basis of the score of the shortened game/match.

In American football, basketball and baseball overtime counts for settlement purposes. An exception from this rule may apply for special bets that are clearly marked accordingly.

For bets on NHL games (three-way with tie option) the score at the end of the regular time (60 minutes) is the official one.

If there is no point spread winner (e.g. a team with a minus six points handicap wins exactly with a six-point score), the score will be tied and the bet rated at odds of 1.00. The stake will be refunded.

If a game that has been declared void is repeated by the end of the second day following



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the game (local time of the venue), the wager will stand for the re-arranged match.

If a game is not played at the scheduled date for any reason whatsoever or ends without official score and is not repeated by the end of the second calendar day following the game, the stakes will be returned, with the exception of soccer and ice hockey games that are stopped after the end of the regular time.

In tennis, bets will stand provided that the match is played in the course of the tournament.

If the result of a match in tennis, volleyball, beach volleyball, darts, badminton, snooker, bowls or table tennis is based on a no-show, retirement / surrender or disqualification of a player, or if the match is not continued until the regular end of its playing time for any other reasons, stakes will be refunded. In combination and system bets these stakes will be evaluated with an odd of 1.0.

Exceptions from this rule are events that have been concluded within the available time frame (e.g. if a player surrenders during the second set, bets on the first set stand). In addition, bets are rated as lost if they could not have been won, even if the match was continued up to regular playing time (e.g. set bet "player A wins 2-0" and player A surrenders during the second set after having lost the first set. All other options, i.e 2-1, 0-2, 1-2 will be rated as cancelled and evaluated with an odd of 1.0).

On the other hand, bets are rated as won if they could not have been lost, even if the match was continued up to regular playing time (e.g. the bet "over 9.5 games in a set" is won if the game is decided by surrender at a score of 4:4).

The same principle applies also to game handicap bets, scores set/points and comparable bets.

If a tennis match is cancelled even before the first serve is made, all bets will be void, rated at odds of 1.00 and the stake will be refunded.

A baseball game is cancelled and the stakes refunded if the game is not begun or continued until the end of the day (local time of betting event) of the original scheduling.

If a sporting event is abandoned but officially scored, this score will be used for settlement purposes.

If a game is abandoned before the end of regular time, bets on North American sports (NBA, NFL, NHL, baseball) will be official after the following limits: NBA - at least 43 minutes of play WNBA; college basketball - at least 35 minutes of play NFL; college



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football - at least 55 minutes of play; Baseball - after at least 5 innings of play and/or 4.5 innings if the home team is leading.

When wagering on total runs or run-lines, the games must go nine (9) innings or 8.5 innings, if the home team is leading in order to have action; otherwise the game is scored as no action.

The final score will always be determined as the score after the last completed inning unless the home team scores to tie or take the lead in the bottom half of the inning, in which case the final score is determined as the score at the time the game is called. For a so-called "dead heat", winnings will be divided accordingly. If, for instance, two starters in a race end up on the same podium position (winner) based on identical timings, then the selected odd on "winner" is being divided by 2: $2.5/2 = 1.25$. Bets on podium finish 1-3 will be divided accordingly if 2 or more participants share the third place. If 5 starters share position 8, the winning for a bet on "top 10 finish" will be calculated with $3/5$ of the original odd. If, on other hand, 2 starters share position 2, the original odd for a bet on "podium finish" will remain in place as the third position remains vacant.

All bets, also combination bets, which are not head-to-head bets, are "play or pay". In other words: no refund will be given, if the competitor on whom the player has placed his bet, should this be possible, does not participate in the event for any reason whatsoever.

If one of the selected events in a combination bet is cancelled, abandoned or becomes void, or is not held for other reasons and is not run by the end of the second calendar day following the event, the bet will be void, rated at odds of 1.00 and the stake will be refunded. This also applies to sports events that have been mistakenly listed in the wrong order on the betting program (list of odds), but not in the case of a home team waiving its right to play in its own stadium or arena, if the home team's arena/stadium is temporarily closed or if the match is held at a neutral site. If all the single bets in a combination bet are cancelled, abandoned or declared void, or are not held for other reasons and are not run as specified above, the stakes will be returned.

For head-to-head bets both starters have to participate in the sports event. Should one or both starters not participate in the event, the bet will be void. The winner of a head-to-head bet on Formula 1 Grand Prix races is the driver with the higher finishing position at the end of the race, or the one who completes the most number of laps in case that both drivers fail to finish the race. In the event that the two drivers retire on the same lap, the driver with the better placing after completion of the last lap will be the winner.

If no goals are scored in "first team to score" or "time of first goal" bets (0-0 score), such bets will be deemed lost.



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Individual types of bets and special bets are ruled by separate terms and conditions indicated in the individual offer.

For Betbuilder bets, all tips within the selected event must be correct for the bet to win. If one or more tips are invalid (e.g.: match abandoned and not continued within 48 hours) or if a selected player does not take part in the match, the entire bet will be declared invalid and the stakes refunded. The stake will not be refunded if 1 selection tip has already been lost in the event of the match being abandoned. Penalties that are not directly converted are deemed to have been missed, even if the follow-up shot leads to a goal. Furthermore, bets on “milestones” (who reaches X points first) are also lost if neither team reaches this target.

Payouts are in compliance with any maximum amounts determined by the bookmaker.

3. Minimum Stakes / Maximum Winnings / Stake Limits

Please note that, depending on the case, certain maximum or minimum betting amounts apply. These minimum or maximum bets are subject to change. In any case, information regarding such limitations is always available to you prior to placing a bet. You are not allowed to place or attempt to place bets below or above the minimum or maximum bet, as applicable.

The minimum stake for a single bet and a combination bet is EUR 0.50

The minimum stake for each column in a system bet is EUR 0.30.

Maximum Winnings

The maximum winning per player in any one week (Monday 0:00 to Sunday 24:00) is EUR 100,000.00.

In accordance with the above, for some betting offers there are certain variable stake limits. If these amounts are exceeded, the player will be immediately notified when placing the respective bet. The player may then reduce its stake accordingly so as to be able to place the bet within the stake limit.

When, after having conducted the appropriate internal investigations, Interwetten has solid indicators that players act as a syndicate or in collusion or if individual players register several times or set up fictitious accounts in their own name or in the name of a third person, by communicating with one or several persons or by placing combination bets, or using front men, acting as front man for any third person or placing bets on



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another person's account, or if players use impermissible software tools that distort the genuinely random nature of the corresponding bets, recurrently place their bets in bad faith or, in general, perform any action with the clear objective of fundamentally altering the odds of a bet, Interwetten shall be entitled, in accordance with the applicable regulations and under the provisions of the General Terms and Conditions, the exclusive right (i) to reduce such bets at any time and in accordance with the maximum winning and/or stake limits or (ii) to cancel bets completely and to declare any bets placed and any winnings of such a player as null, void and forfeited.

Likewise, any person acting in breach of these rules or any other terms and conditions applicable to the Interwetten Sports-Book, may be disqualified from participating in general, as well as from special promotions, offers and bonuses at any time.

Any player involved in any form of fraudulent activity will be reported to the appropriate authorities, including the National Gaming Commission.

In principal, when bets are placed in a way that the placed stake(s) and/or the potential winning exceeds the maximum amounts set forth the bookmaker has the unfettered exclusive right to reduce the stake of such a bet or to cancel such a bet but, to the maximum extent permitted by the applicable regulation, will in no event be liable for the reduced winnings as a result of the reduction of the stake or the cancellation of bets, since the player is aware of the limits.

4. Complaints

4.1 As a licensed operator, Interwetten maintains a complaint system in line with the regulatory requirements. In order to resolve any grievances or problems a player may have encountered, a complaint process may be opened with the operator within six months as from the date on which the event being subject matter of the complaint occurred. Interwetten is legally bound to respond to any complaint that is addressed to its attention. Complaints may be forwarded to the attention of Director, Interwetten Espana Plc, by post to the registered address of the company or by email to asistencia@interwetten.es.

4.2 Interwetten will instantly identify itself, acknowledge receipt of the player's complaint, and provide an estimated time frame for the matter's resolution. Interwetten's final statement will be forwarded to the player within one month of the receipt of the complaint.

4.3 If the player is not satisfied with the matter's resolution or if he is not furnished with a final statement by Interwetten within one month of opening the complaint, he may



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forward his complaint to the National Gaming Commission (dgoj.sugerencias@minhap.es). The regulatory authority will revert to the player with a final decision within two months from the day the complaint was registered.

4.4 The deadline for the expiry of any prizes will be suspended from the date of receipt of the complaint by Interwetten until the date on which Interwetten notifies its decision to the complainant, or as appropriate, until the notification of the ruling of the Directorate General.

4.5 In any event, in the specific case that there are discrepancies with respect to the exact content of the bet, play or forecast, the record of gaming operations and economic transactions captured in the operator's Internal Control System will be considered definitive. That is established without prejudice to the right of the player to present, if considered appropriate, a claim before any of the available alternative dispute resolution entities, which can be consulted at the following link:

<https://www.ordenacionjuego.es/es/reclamaciones>

5. Severability

Each clause contained in these rules shall be separate and severable from each of the others. If any clause is found to be void, invalid, or unenforceable for any reason whatsoever, the remaining clauses shall remain with full force and effect. The content of these Sports-Book rules must be read jointly with the Interwetten General Terms and Conditions.

6. Language Matters

These Rules are set forth in different languages (Spanish, English and German). In the event of a discrepancy or dispute as to the meaning of a word or matters of interpretation, the Spanish version shall prevail over all others.

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